



**Gulf States Association of Homes  
and Services for the Aging**

**Annual Conference & Exposition**



**April 27 – 28, 2010**  
Hampton Inn & Suites | New Orleans, LA

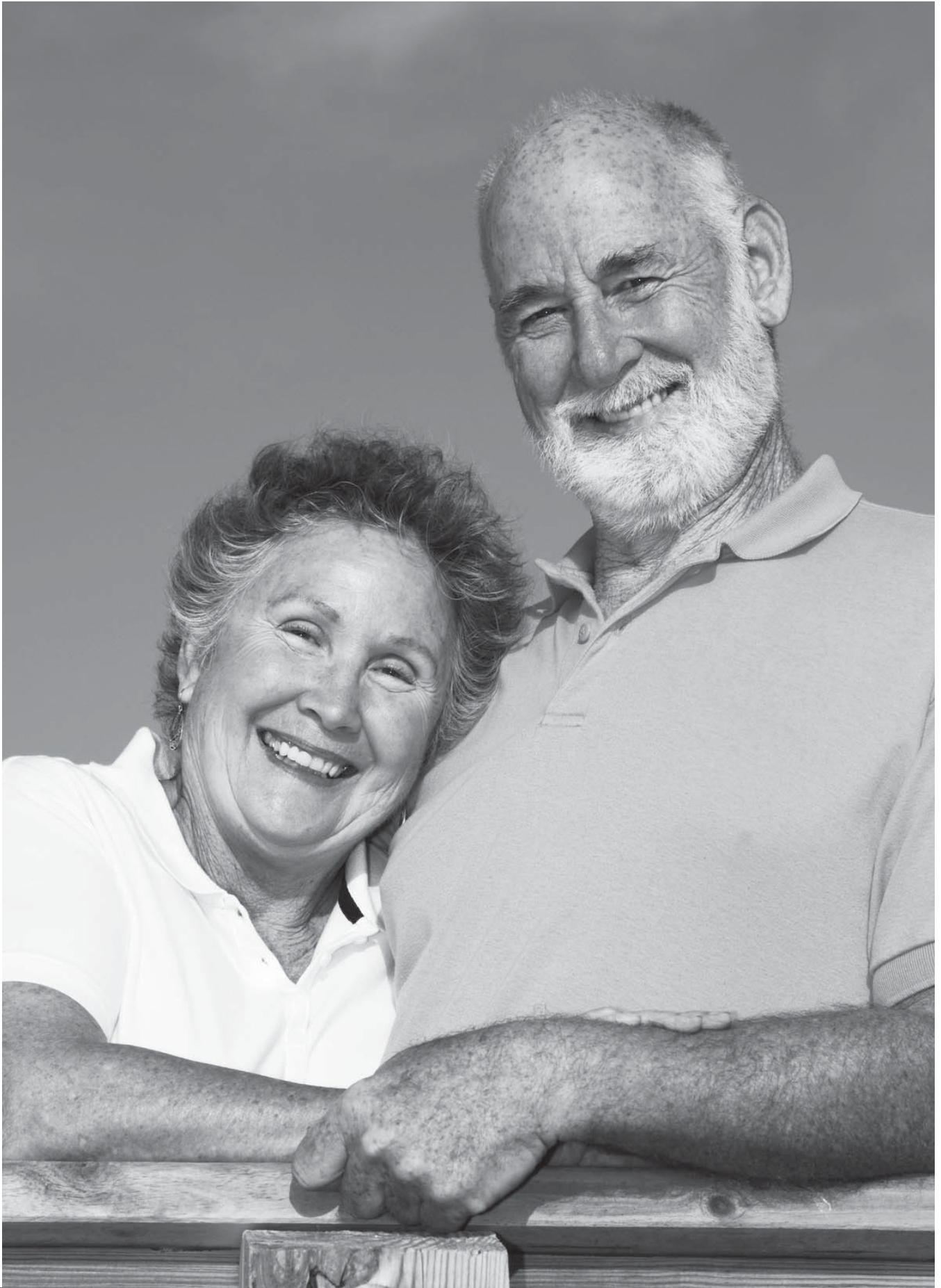
**Who**



**Decides?**



**GSAHSA**  
gulf states association  
of homes and services  
for the aging



# Schedule at a Glance

<b>MONDAY, APRIL 26 – PRE-CONFERENCE SEMINARS</b>	
8:30 a.m. – 4:00 p.m.	MDS 3.0
8:30 a.m. – 5:00 p.m.	Alzheimer's/Dementia Workshop
<b>TUESDAY, APRIL 27</b>	
10:30 a.m. – 3:45 p.m.	<b>Alzheimer's/Dementia Track</b>
10:30 a.m. – 5:30 p.m.	<b>Housing Professionals Track</b>
10:30 a.m. – 5:30 p.m.	<b>Leadership Track</b>
10:30 a.m. – 5:30 p.m.	<b>Clinical/Direct Care Track</b>
7:30 – 8:30 a.m.	Registration & Continental Breakfast
8:15 – 9:15 a.m.	General Session (CEU code 1A)
9:15 – 9:45 a.m.	Awards Ceremony
9:45 – 10:00 a.m.	Winthrop Marshall, AAHSA Chair
10:00 – 10:30 a.m.	Refreshment Break
10:30 a.m. – 12:00 noon	Concurrent Education Sessions B
12:00 noon – 2:00 p.m.	Lunch with the Exhibitors
2:15 – 3:45 p.m.	Concurrent Education Sessions C
3:45 – 4:00 p.m.	Refreshment Break
4:00 – 5:30 p.m.	Concurrent Education Sessions D
6:00 – 7:30 p.m.	Social Event – Meet Winthrop Marshall, AAHSA Chair
<b>WEDNESDAY, APRIL 28</b>	
10:30 a.m. – 3:30 p.m.	<b>Housing Professionals Track cont'd</b>
10:30 a.m. – 5:30 p.m.	<b>Leadership Track cont'd</b>
10:30 a.m. – 5:30 p.m.	<b>Clinical/Direct Care Track cont'd</b>
7:30 – 8:30 a.m.	Registration & Continental Breakfast
8:30 – 9:00 a.m.	Annual Business Meeting (members only)
9:00 – 10:00 a.m.	General Session (CEU code 1E)
10:00 – 10:30 a.m.	Refreshment Break
10:30 a.m. – 12:00 noon	Concurrent Education Sessions F
12:00 noon – 2:00 p.m.	Lunch with the Exhibitors
2:15 - 3:45 p.m.	Concurrent Education Sessions G

## Track Summary\*

Housing Professionals (7.5 clock hrs.)  
 1B, 1C, 1D, 1F, 1G  
 EIV, Fair Housing, Management Issues, HUD Update

Leadership Track (7.5 clock hrs.)  
 2B, 2C, 2D, 2F, 2G  
 Engaging Boards, Employee Morale, Strengths Based Leadership

Clinical/Direct Care (12 clock hrs.)  
 3B, 3C, 3D, 3F, and Pre-Conference  
 MDS 3.0, CATs, CAA, RUGs IV and Malpractice

Alzheimer's/Dementia Track (11.5 clock hrs.)  
 4B, 4C, 4D, and Pre-Conference  
 Communicating with Cognitively Impaired, Alzheimer's Dementia Lounge Program, Dementia Trainings

\* A participant is not required to follow a specific track.

# Keynote Speaker



**Erin Bonitto**  
Gemini Consulting

Tuesday, 8:15 – 9:15 a.m.

## ***“7 Things Your Residents Want You to Know”***

Working in long-term care, assisted living or senior housing means you’re paying attention to a lot of different things: What the government wants you to know – what your staff & coworkers want you to know – and what the “experts” want you to know! Drawn from the real-life stories of long-term care professionals & their residents – this session will help you re-focus on what your *residents* want you to know. It’s an uplifting and light hearted look at what makes our residents tick.

**Erin Bonitto** is a presenter at over 350 conferences, she is a sought-after keynote speaker, educator, consultant, and coach. Erin has had a rich career in healthcare beginning in high school, as a Dietary Aide. Inspired to life-long service, she later earned a B.A. in Psychology, an M.S. in Gerontology; and an Activity Director Certification. Erin is best-known as the innovator of *“Life Enrichment Systems for Dementia”*. Recently, Erin was invited to share her interdisciplinary program: *“The Alzheimer’s-Dementia Lounge”* at the International Association of Homes & Services for the Aging 2009 Conference, in London, England. Since founding Gemini Consulting in 1998, Erin has spent most of her time providing hands-on coaching 4 to 5 days each week in senior service communities across the nation. Care providers in 47 states have lauded Erin’s down-to-earth style and real-world wisdom.

# General Session



**Frances Battisti**  
Battisti Networks, PLLC

Wednesday, 9:00 – 10:00 a.m.

***“The Seven Insights From the Heart & Mind of Checchino”***

Organizational climate and culture are created by the values, behaviors and expectations of individuals within its structure. Today’s view of the world demands that organizational members be responsible for creating the environment in which they work and play.

Trusting one’s instincts, relishing the moment, learning, respecting family and community, acting with dignity, accepting change, and maintaining honesty are principles that can contribute dynamically and positively to an individual’s or organization’s transformation.

This session provides a unique odyssey for participants to assess how they and their organizations are living, and if necessary, how they can transform themselves to develop a more enriching, productive and satisfying experience.

Noted professor, speaker, consultant, and author, **Frances L. Battisti**, offers individuals and organizations a pathway to explore their potential and move toward desired transformation.

His national reputation in the field of healthy aging, health enhancement, executive health coaching, and conflict disposition is manifest in his work with major organizations, congressional and other governmental committees, and numerous corporations. His workshops having been offered throughout the United States, Europe, Canada and the Caribbean, Francis offers participants a panoramic pathway to live with passion and spontaneity, as well as to trust their intuition. Francis has been a long-term care consultant for over twenty years.

# Schedule of Events

## MONDAY – APRIL 26, 2010

8:00 – 8:30 a.m.

Registration

8:30 a.m. – 4:00 p.m.

### Clinical/Direct Care Workshop

#### “Changing Lives...the MDS 3.0”

- Review changes in the MDS 3.0
- Learn how to code the MDS 3.0
- “Hot Spots” on the MDS 3.0
- MDS Coordinator Role in transitioning to the MDS 3.0

*Faculty: Patricia J. Boyer, MSM, RN, NHA, Boyer and Associates*

## Alzheimer’s/Dementia Workshop

8:30 – 10:00 a.m.

### “What you Need to Know: ACT 571 Dementia Training Requirements in Louisiana”

- New legislation for minimum licensing requirement
- Review ACT 571 Curriculum requirements for facilities
- Curriculum approval process
- Curriculum Categories and Training Requirements
- Documents to be submitted for approval
- Employee training Certification

*Faculty: Marie Kelley, Our Lady of the Lake Health Career Institute*

10:15 – 11:45 a.m.

### “Designing a Better Home: Creating Life Enriching Environments”

- How to use design to encourage personal safety, well-being and independence
- How to use color to support vision
- How to use well defined activity programs to direct design choices

*Faculty: Betsy Brawley, Design Concepts Unlimited*

12:45 – 5:00 p.m.

### “She’s Not My Resident: A Guide to Dignity, Sensitivity and Attitude in Long-Term Care”

- Provide three common barriers to effective communication with elders in long-term care, assisted living and senior housing settings
- How to minimize common communication barriers through simple and respectful approaches
- How to train staff on respectful and appropriate communication with residents in long-term care, assisted living and senior housing settings

*Faculty: Erin Bonitto, M.S., A.D.C., Gemini Consulting; Chris Bonitto, M.P.A., L.N.H.A., Gemini Consulting*

# Schedule of Events (cont.)

## TUESDAY – APRIL 27, 2010

7:30 – 8:30 a.m.

Registration & Continental Breakfast

8:15 – 9:15 a.m.

**1A General Session—“7 Things Your Residents Want You to Know”**

*Faculty: Erin Bonitto, M.S., A.D.C., Gemini Consulting*

9:15 – 9:45 a.m.

Awards Ceremony

9:45 – 10:00 a.m.

Winthrop Marshall, AAHSA Chair

10:00 – 10:30 a.m.

Refreshment Break

10:30 a.m. – 3:45 p.m.

**“Alzheimer’s/Dementia Workshop”**

10:30 a.m. – 5:30 p.m.

**“Housing Professionals Track”**

*Faculty: Candi Atkins*

10:30 a.m. – 12:00 noon

Session Descriptions—B

**1B “Share the Knowledge & Talk About Your Issues”**

*Part of the Housing Professionals Track*

- Find out the real nitty gritty stuff that is not taught in classes
- Share your issues, ideas, questions and problems at the site level
- Prepare to open up and TALK

*Faculty: Candi Atkins; Cindy Ladnier, Villa Maria Apartments*

**2B “Walk the Talk”**

- Find out the latest in Washington, DC
- How to engage your board
- What does it mean to be a nonprofit in your community

*Faculty: Winthrop Marshall, AAHSA Chair*

**3B “What are the CATs & CAAs”**

- Understand the change in terminology
- Learn the process changes
- How the CAAs will be “worked”

*Faculty: Patricia J. Boyer, MSM, RN, NHA, Boyer and Associates*



**4B “I Already Told You – Don’t You Remember?”**

- How to ensure everyone masters dementia basics
- Preventing & reducing the unsafe aggressive, combative & sexual outbursts of persons with dementia
- Understanding the “Alzheimer’s Dementia Lounge Program”

*Faculty: Erin Bonitto, M.S., A.D.C., Gemini Consulting; Chris Bonitto, M.P.A., L.N.H.A., Gemini Consulting*

12:00 noon – 2:00 p.m.

Lunch with the Exhibitors

2:15 – 3:45 p.m.

**HUD Update**

*Part of Housing Professionals Track*

2:15 – 3:45 p.m.

**“Alzheimer’s/Dementia Workshop”**

2:15 – 3:45 p.m.

Session Descriptions—C

**1C “EIV”(separate certificates will be issued for this particular training)**

*Part of the Housing Professional Track*

- Get your mandatory training on EIV that is required each year
- Get the latest changes, interpretations or instructions from the February/March Q & A

*Faculty: Candi Atkins*

# Schedule of Events (cont.)

## 2C "Job Talk – Communication for on the Job Success."

- How to build trust in management and raise morale of employees
- How to properly delegate and monitor activities delegated
- Provide steps to evaluate employee performance
- Provide techniques to address employee complaints and deal with difficult employees
- Provide information on the "Ideal Workplace"
- How to create an effective work environment

Faculty: *Billy Arcement*

## 3C "RUGs III to RUGs IV: What Changes to Expect!"

- Identify the changes of categories from the RUGs III to the RUGs IV system
- How ADL scores will be calculated
- Determine changes to capturing therapy minutes on the MDS

Faculty: *Patricia Boyer, MSM, RN, NHA, Boyer and Associates*

## 4C "I Already Told You – Don't You Remember?"

This session continues from session B

Faculty: *Erin Bonitto, M.S., A.D.C., Gemini Consulting; Chris Bonitto, M.P.A., L.N.H.A., Gemini Consulting*

3:45 – 4:00 p.m.

Refreshment Break

4:00 – 5:30 p.m.

Session Descriptions—D

### 1D "EIV"

This session continues from session C

Faculty: *Candi Atkins*

### 2D "Job Talk – Communication for on the Job Success. "

This session continues from session C

Faculty: *Billy Arcement*

### 3D "RUGs III to RUGs IV: What Changes to Expect!"

This session continues from session C

Faculty: *Patricia Boyer, MSM, RN, NHA, Boyer & Associates*

6:00 – 7:30 p.m.

Social Event

Meet Winthrop Marshall, AAHSA Board Chair



# Schedule of Events (cont.)

## WEDNESDAY – APRIL 28, 2010

7:30 – 8:30 a.m.

Registration & Continental Breakfast

8:30 – 9:00 a.m.

Gulf States AHSA Annual Business Meeting  
(GSAHSA members only)

9:00 – 10:00 a.m.

1E Closing General Session “the Seven Insights  
From the Heart & Mind of Checchino”  
Speakers: Frances Battisti, Battisti Networks, PLLC

10:00 – 10:30 a.m.

Refreshment Break

10:30 a.m. – 3:45 p.m.

“Leadership Track”

10:30 a.m. – 3:45 p.m.

“Clinical/Direct Care Track”

10:30 a.m. – 3:45 p.m.

“Housing Professionals Track”  
Faculty: Candi Atkins

10:30 a.m. – 12:00 noon

Session Descriptions—F

1F “Is It a Fair Housing Issue or Is It a  
Management Issue???”

Part of Housing Professionals Track

- Identify those “muddy” areas by re-visiting the HUD definition of protected classes for Fair Housing Cases
- Review questions submitted prior to the session
- Submit your “BEST” Fair Housing Question by April 20, 2010 and be placed in a drawing for a prize.

Faculty: Candi Atkins

2F “Strengths-Based Leadership”

- Understand yourself and your strengths
- How to lead with your strengths
- Identify the strengths of your team
- How to get the right people on the bus

Faculty: Frances Battisti, Battisti Networks, PLLC

3F “Malpractice in the Nursing Home/LTAC  
Setting: What you Need to Know”

- Learn the basics of a medical malpractice case
- Determine what is/is not malpractice
- Recent developments of interest

Faculty: Monica Frois, McGlinchey, Stafford; Brandy N. Sheely, McGlinchey, Stafford

12:00 noon – 2:00 p.m.

Lunch with the Exhibitors

2:15 – 3:45 p.m.

Housing Professional Track: Fair Housing  
Compliance

2:15 – 3:45 p.m.

Session Descriptions—G

1G “HUD Update for Site Staff”

- Review HUD changes
- Get the update on any new rules, regulations, Handbook Changes and forms.

Faculty: Candi Atkins

2G “The Power of Appreciative Inquiry”

- Understand the five-core processes of Appreciative Inquiry
- Contrast the deficit-based constructionist-based models for organizational change.
- Facilitate an Appreciative Interview
- Witness how positive questions build momentum for positive change

Faculty: Frances Battisti, Battisti Networks, PLLC



# Special Guest

## **Winthrop Marshall**

AAHSA Board Chair

We are happy to welcome Winthrop Marshall, to our Annual Conference and Exposition this year. Hear directly from AAHSA leadership with this unique opportunity to meet the Board Chair and hear him speak.

### **TUESDAY – APRIL 27, 2010**

10:30 a.m. – 12 noon

2B “Walk the Talk”

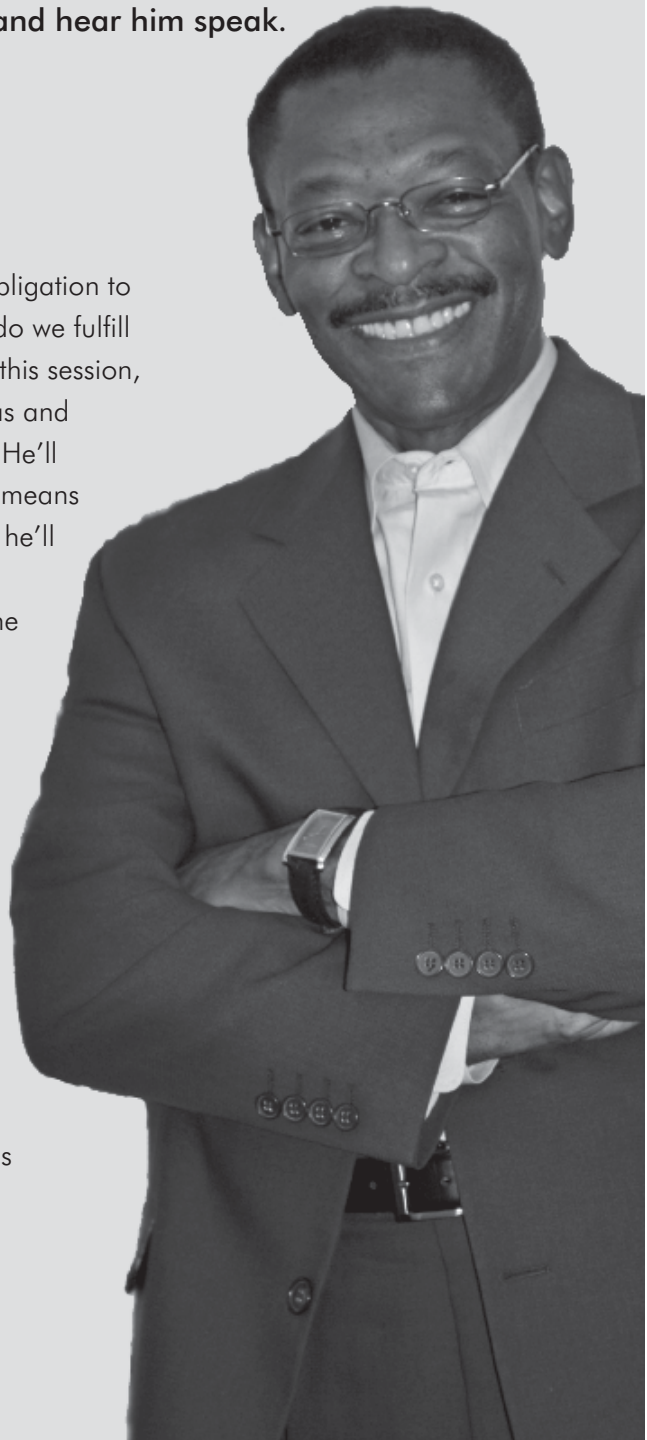
As not-for-profit providers of aging services, it is our obligation to lead and advocate for the people we serve. But how do we fulfill that obligation in the midst of these difficult times? In this session, AAHSA Board Chair Winthrop Marshall will share ideas and inspiration for integrating advocacy into your day job. He'll discuss AAHSA's federal advocacy agency and what it means for your organization and the people you serve. Then, he'll help you discover easy ways to join AAHSA in the fight for healthy, affordable and ethical aging services for the future that don't take more than 15 minutes a week.

6:00 – 7:30 p.m.

### **Social Event: Meet Winthrop Marshall**

Take this unique opportunity to meet AAHSA's Board Chair and network with other aging service leaders. Join us for cocktail and hors d'oeuvres at **Howlin Wolf, located at 907 S. Peters, New Orleans.**

**Winthrop Marshall** has served as the Vice President of Finance and CFO of Christian Church Homes of Northern California since 1990 and has held numerous leadership roles in the field of aging services. As an active member of the California Association of Homes and Services for the Aging and through appointments on the AAHSA Board, Winthrop has worked to create the future of aging services.



# Faculty Listing

**Arcement, Billy, Med**

*"Job Talk---Communication for  
on the Job Success."*  
36570 Swamp Road  
South Prairieville, LA 70769  
(225) 677-9426  
www.searchingforsuccess.com

**Atkins, Candi**

*"Share the Knowledge & Talk About  
Your Issues"*  
"EIV"  
*"Is It a Fair Housing Issue or Is It a  
Management Issue???"*  
*"HUD Update for Site Staff"*  
President  
Candi Atkins & Associates  
6420 E. Tropicana Ave. #312  
Las Vegas, NV 89122  
(702) 434-3933  
(702) 434-3977 fax  
caandi@candiatkinsconsulting.com

**Battisti, Frances**

*"The Seven Insights From the Heart &  
Mind of Checchino"*  
*"Strengths-Based Leadership"*  
*"The Power of Appreciative  
Inquiry"*  
CEO  
Battisti Networks, PLLC  
265 Main Street  
Binghamton, NY 13905  
(604) 770-1355  
www.battistinetworks.com

**Bonitto, Erin, M.S., A.D.C.**

*"She's Not My Resident"*  
*"7 Things Your Residents Want  
You to Know"*  
*"I Already Told You – Don't You  
Remember"*  
Founder  
Gemini Consulting  
1218 5th Street South  
Cold Spring, MN 56320  
(320) 685-7265  
www.gemini-consulting.com

**Bonitto, Chris, M.P.A., L.N.H.A.**

*"She's Not My Resident"*  
*"7 Things Your Residents Want You to  
Know"*  
*"I Already Told You – Don't You  
Remember"*  
Co-Founder  
Gemini Consulting  
1218 5th Street South  
Cold Spring, MN 56320  
(320) 685-7265  
www.gemini-consulting.com

**Boyer, Patricia, MSM, RN, NHA**

*"Changing Lives....the MDS 3.0"*  
President  
Boyer & Associates, LLC  
16655 W. Bluemound Rd.  
Suite 180  
Brookfield, WI 53005  
(262) 754-0525  
(262) 754-0528 fax  
pboyer@boyerandassociates.com

**Brawley, Betsy**

*"Designing a Better Home: Creating  
Life Enriching Environments"*  
Design Concepts Unlimited  
Box 454  
Sausalito, CA 94965  
(415) 332-8382  
betsybrawley@att.net

**Frois, Monica**

*"Malpractice in the Nursing Home/  
LTAC Setting: What You Need to  
Know"*  
McGlinchey Stafford, PLLC  
601 Poydras Street, 12th Floor  
New Orleans, LA 70130  
(504) 596-2710  
www.mcglinchey.com

**Kelley, Marie**

*"What you Need to Know: ACT 571  
Dementia Training Requirements"*  
Vice President Career Training  
Our Lady of the Lake Health  
Career Institute  
5220 Essen Ln.  
Baton Rouge, LA 70808  
(225)768-1789  
(225)765-9211 fax  
mkelley@lolcollege.edu

**Marshall, Winthrop**

*"Walk the Talk"*  
AAHSA Chair  
Vice President Finance & CFO  
Christian Church Homes of  
Northern California  
303 Hegenberger Road, #201  
Oakland, CA 94621

**Sheely, Brandy N.**

*"Malpractice in the Nursing Home/  
LTAC Setting: What You Need to  
Know"*  
McGlinchey Stafford, PLLC  
601 Poydras Street, 12th Floor  
New Orleans, LA 70130  
(504) 596-2710  
www.mcglinchey.com

# Accreditation Statement

## XIII. Accreditation Statement

### **ACCREDITATION STATEMENT – Nurses**

(approval pending)

12 CNE contact hours will be awarded for the successful completion of this activity (sign-in, full attendance and evaluation of program). Our Lady of the Lake College Health Career Institute is an approved provider of continuing nursing education by the Louisiana State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

### **ACCREDITATION STATEMENT- Nursing Facility Administrators**

A request has been made to the State of Louisiana Board of Examiners of Nursing Facility Administrators for a total of 16.5 hours of continuing education units. A request has been made to the Mississippi State Board of Nursing Home Administrators for a total of 16 hours of continuing education units. A request has been made to the State of Alabama Board of Examiners of Nursing Home Administrators for a total of 16 hours of continuing education units.



# Registration and Hotel Information

## Hotel Accommodations—Hampton Inn & Suites

The following special rates are applicable for (Sun-Thurs)  
April 25, 26, 27, 28, 29, 2010:

**SINGLE/DOUBLE:** \$119.00 per room per night

**SINGLE/DOUBLE SUITE:** \$169.00 per room per night



## Reservations Advisory

The rates quoted are net and are subject to any city, state, country or federal taxes applicable at the time of room occupancy. Currently, the combined sales tax is 13% plus a flat charge of \$1.00 per room per night occupancy. Cancellation required 72 hours prior to arrival to avoid penalty. Guest room reservations are to be made by the individual by calling **1 (866) 311-1200** requesting the group code **"Gulf States AHSA 2010"** (coded **GSA**) and the dates. All reservations must be guaranteed with a major credit card & must be made no later than **March 27, 2010**. Any requests received after **March 27, 2010** will be handled on a space availability basis only. Remaining guest rooms are automatically released back to the hotel for general resale.



## Check In and Check Out

Check in time is 3:00pm. Check out time is 11:00am. Every effort will be made to accommodate early arrivals and late departures. However, requests will be handled on an individual basis & will depend on the hotel's current availability. Parking for hotel guest is available at a charge currently of \$26.75 plus tax per night by Valet only (in and out access). Additional parking for local attendees will be offered at the rate of \$10.00 per vehicle (no in and out access) during hours of the event. Once the lots are full, the attendees will be referred to the Fulton Parking Garage.

## Billing Arrangements

All room, tax & incidental charges will be the responsibility of each individual guest unless otherwise specified in **writing at least 72 hours prior to arrival**.



**STEP 1: Registrant information**

(please photocopy for each registrant)

Organization: .....

Registrant Name:.....

ID Code: .....

Position: .....

Address: .....

.....

Phone: .....

Fax:.....

Email: .....

License Numbers: .....

**STEP 2: Planning Your Sessions and Events**

(Please indicate your selection with a check mark)

- Awards Ceremony**  
(9:15 – 9:45 a.m., Tuesday, April 27)
- Keynote Address**  
(8:15 – 9:15 a.m., Tuesday, April 27)  
Continuing Ed Code: 1A
- Annual Business Meeting**  
(8:30 – 9:00 a.m., Wednesday, April 28)  
Members Only
- General Closing Session**  
(9:00 – 10:00 a.m., Wednesday, April 28)  
Continuing Ed Code: 1E
- Lunch with Exhibitors**  
12:00 noon – 2:00 p.m.  
(enter TU for Tuesday/WE for Wednesday)
- Social Event!**  
Meet Winthrop Marshall at the Howlin Wolf  
(6:00 – 7:30 p.m.)

(Please indicate choice with a check mark if you plan to follow a complete track; all tracks 10:30 a.m. – 5:30 p.m., April 27 & 10:30 a.m. – 3:45 p.m. April 28). Participants are not required to follow a track

- Housing Track       Clinical/Direct Care
- Leadership           Alzheimer's/Dementia (April 27 only)

**(Non-track participants, please enter session number)**

- \_\_\_\_\_ B Sessions (10:30 a.m. – 12:00 noon, Tuesday)
- \_\_\_\_\_ C Sessions (2:15 – 3:45 p.m., Tuesday)
- \_\_\_\_\_ D Sessions (4:00 – 5:30 p.m., Tuesday)
- \_\_\_\_\_ F Sessions (10:30 a.m. – 12:00 noon, Wednesday)
- \_\_\_\_\_ G Sessions (2:15 – 3:45 p.m., Wednesday)

**Special Considerations:**

- \_\_\_\_\_ I have the following special diet needs:
- \_\_\_\_\_ Do you require any special aids/services to attend this conference. Please explain.

**STEP 3: Calculating Your Registration Fees**

	Members		Non-Members	
	Before Apr 5	After Apr 5	Before Apr 5	After Apr 5
Full Conference, April 27 & 28	\$325	\$350	\$425	\$450
Tuesday, April 27	\$200	\$225	\$300	\$325
Wednesday, April 28	\$200	\$225	\$300	\$325
Monday, April 26 – 1/2 day	\$119	\$144	\$169	\$194
Monday, April 26	\$200	\$225	\$300	\$325
Monday and Tuesday, April 26 & 27	\$325	\$350	\$425	\$450

GSAHSA offices will be closed, Monday, April 26 through Thursday, April 29.

**HOW TO REGISTER**

1. On Line at [www.GulfStatesAHSA.org](http://www.GulfStatesAHSA.org)
2. Mail your registration form and payment payable to:  
**Gulf States AHSA**  
**P.O. Box 1748**  
**Marrero, LA 70073**
3. Fax your registration form to: **(504) 689-3982**
4. On-site registration at the Conference Courtesy Desk, second floor of the Hampton Inn & Suites: (only GSAHSA members can be invoiced)  
**April 27, 7:30 – 8:30 a.m.**  
**April 28, 7:30 – 8:30 a.m.**

**5. Payment methods: Check or Credit Card**

\_\_\_\_\_ Check Number

Mastercard     Visa     Discover

Name on Credit Card.....

Card# .....

Expiration date.....

Signature .....

Card Billing Address .....

If you need assistance or have questions:  
**(225) 757-1350 Gulf States AHSA office**  
**(504) 689-3982 Gulf States AHSA fax**  
**Email: [kcontrenchis@gulfstatesahsa.org](mailto:kcontrenchis@gulfstatesahsa.org)**



**Gulf States Association of Homes and  
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